

(Govt. Sponsored & Constituent college of the University of Burdwan) SURI, BIRBHUM, PIN – 731101, Ph. No. – 03462-255504

Website: surividyasagarcollege.org.in, e-mail: : <u>surividyasagarcollege1942@gmail.com</u>
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STUDENTS' FEEDBACK REPORT

(2021-2022)

Objective: The college has obtained feedback from students to prepare IQAC AQAR through online mode for the session 2021-2022. The main objective of the feedback is to get knowledge about different levels of satisfaction among the students about teaching, learning and evaluation process. This process not only helps teachers to identify about their strengths and weaknesses but also encourages students to actively participate in overall development of the college.

Methodology: The survey was conducted by circulating a google form among students. A questionnaire was set up containing five different aspects about teachers' performance. The responses were received on a five-point scale: very good, good, average, poor and very poor. After compilation of the data, they have been presented in tabular form as well as pie chart.

Table: Students' Feedback on Teachers' Performance

Sl	Questions	Count /	Very	Good	Average	Poor	Very poor	No	Total
No		Percentage	Good					Response	Respondent
1	Communication skill	Count	305	69	07	02	01		384
	(in terms of articulation and comprehensibility)	Percentage	79.42%	17.96%	2.01%	0.52%	0.26%		
2	Accessibility of the	Count	300	72	09	01	02		
	Teacher in and outside	Percentage	78.12%	18.75%	2.34%	0.26%	0.52%		
	of the class								
3	Knowledge base of the	Count	328	48	06	01	01		
	Teacher (as perceived								
	by you)	Percentage	85.41%	12.50%	1.56%	0.26%	0.26%		
4	Sincerity/ Commitment	Count	303	67	11	02	01		
	of the Teacher	Percentage	78.12%	17.44%	2.86%	0.52%	0.26%		
5	Punctuality of the	Count	300	70	11	02	01		
	Teacher	Percentage	78.12%	18.22%	2.86%	0.52%	0.26%		



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Figure-1

Communication skill (in terms of articulation and comprehensibility) 522 responses

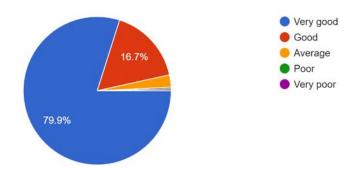
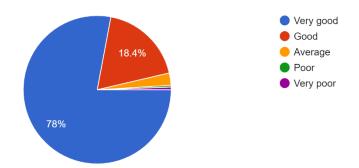


Figure-2

Accessibility of the Teacher in and outside of the class 522 responses





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Figure-3

Knowledge base of the Teacher (as perceived by you) 522 responses

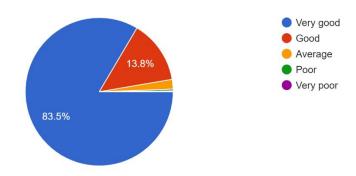
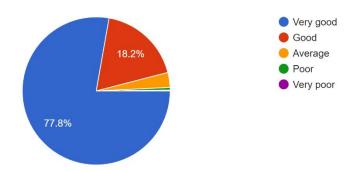


Figure-4

Sincerity/ Commitment of the Teacher 522 responses

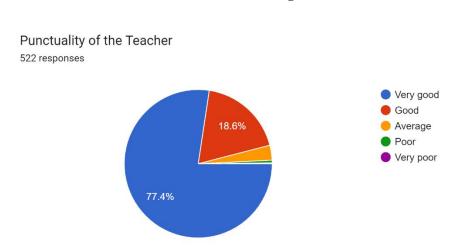




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Figure-5



Observations and Conclusion:

Students' feedback regarding above mentioned attributes are quite satisfactory. Teachers should be encouraged to maintain their performance and valued guidance to the students. Although there is always room for improvements and they should thrive for same. However very few percentages of teachers' performance in every attribute do not match the expectations and it requires sincere attention.



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TEACHERS' FEEDBACK REPORT

(2021-2022)

Objective: The college has obtained feedback from teachers to prepare IQAC AQAR through online mode for the session 2021-2022. The main objective of the feedback is to get knowledge about different satisfactory levels among the teachers on college infrastructure.

Methodology: The survey was conducted by circulating a google form among teachers. A questionnaire was set up containing twenty different aspects on college infrastructure and other important aspects. The responses were received as how much they agree on a given statement. After compilation of the data, they have been presented both in tabular form as well as pie chart.

Table-1: Feedback from teachers on infrastructure

Serial	Statement	Strongly	Agree	Disagree	Not Sure	No	Total Pagnandant
1	The College vision and mission is reflected in its policy making	agree 31	21	0	2	Response 0	Respondent 54
2	Students are disciplined and cooperative	29	22	0	3	0	54
3	Classroom facility is adequate for teaching and smooth conduction of classes	18	24	8	2	0	52
4	Laboratory facility is adequate for teaching and smooth conduction of classes	13	30	1	4	1	49
5	College provides adequate facility for continuous faculty development	26	21	2	3	1	53



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-		20	1 22	1	To	Ιο	l 54
6	Gender equality	30	23	1	0	0	54
	for students and						
	staffs is assured						
7	by the College	12	20	11	0	1	5.4
7	Rest room, staff	12	30	11	0	1	54
	room, classroom,						
	laboratory and						
	common built area are clean						
	and well						
	maintained						
8	Clean drinking	27	22	4	1	0	54
0	water is available	27	22	4	1	0	34
0		2.4	1.0				
9	Library is well	34	19	0	1	0	54
	maintained and						
10	accessible	1.6	25	1		1	51
10	College provides	16	25	1	8	1	51
	adequate funding						
	and support for						
	maintenance of						
	Laboratory						
	equipment,						
	computers, chemicals and						
	specimen supplies						
11	Computer/ ICT	13	21	8	10	0	52
11	facilities are	13	21		10		32
	made available						
	for ICT based						
	teaching to the						
	Teachers						
12	College	31	20	0	2	0	53
	encourages						
	faculty members						
	to carry out and						
	provides ample						
	facility for						
	research work						
	and to pursue						
	higher degree						
	like PhD etc.						
13	College takes	13	23	9	7	1	53
	step for						
	environmental						
	conservation and						
	waste						
1.4	management	2.7	1.5				
14	Principal/ Head	37	15	1	1	0	54
	of Institution is						
	approachable and						
	cooperative		<u> 1 </u>	1	1		



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15	College	19	26	1	4	1	51
	administration						
	promotes						
	inclusiveness,						
	participative						
	management and						
	decentralisation.						
	Feedback from						
	Faculty members						
	are taken into						
	account during						
	important policy/						
	decision						
16	Feedback	14	32	1	4	0	51
10		14	32	1	4	U	31
	mechanism, right						
	to information						
	and grievance						
	redressal system						
	exists for faculty						
	members						
17	College provides	19	32	2	0	1	54
	timely resolution						
	to issues and						
	requests raised						
	by the faculty						
	members and						
	provides						
	reasonable						
	information in						
	this regard within						
	reasonable time						
	frame						
18	Data, documents,	14	28	5	5	0	52
	records are						
	maintained						
	systematically by						
	the College						
19	Capability of the	21	24	2	7	0	54
	Faculty members			-	'		
	are fully utilised						
20	Excellent/ extra	24	23	2	3	1	53
20	ordinary		43			1	33
	individual work						
	by Faculty						
	members duly						
	recognized/						
	appreciated						



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Figure-1

The College vision and mission is reflected in its policy making 54 responses

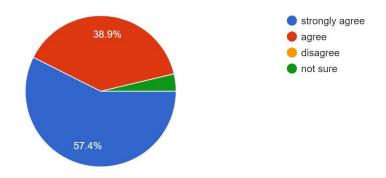
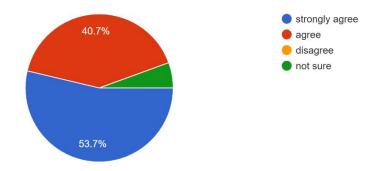


Figure-2

Students are disciplined and cooperative 54 responses





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Figure-3

Classroom facility is adequate for teaching and smooth conduction of classes 53 responses

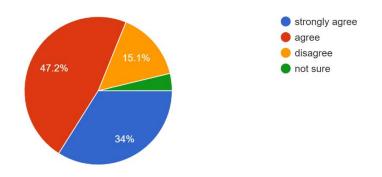
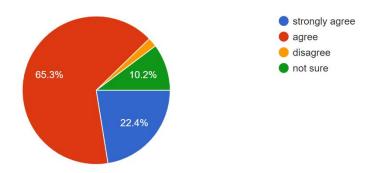


Figure-4

Laboratory facility is adequate for teaching and smooth conduction of classes 49 responses





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Figure-5

College provides adequate facility for continuous faculty development 53 responses

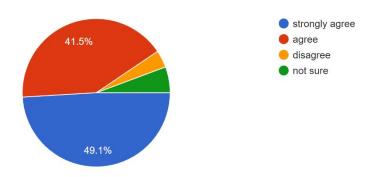
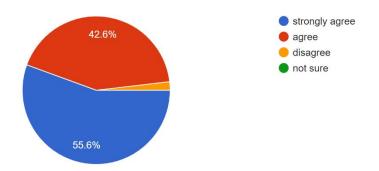


Figure-6

Gender equality for students and staffs is assured by the College 54 responses





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Figure-7

Rest room, staff room, classroom, laboratory and common built area are clean and well maintained 54 responses

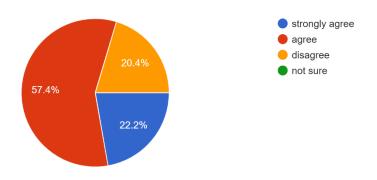
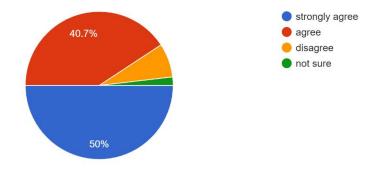


Figure-8

Clean drinking water is available

54 responses





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Figure-9

Library is well maintained and accessible 54 responses

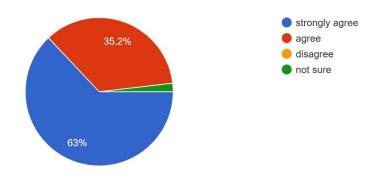
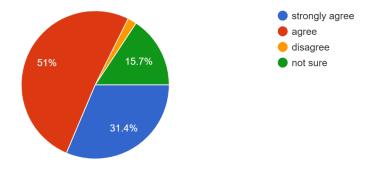


Figure-10

College provides adequate funding and support for maintenance of Laboratory equipments, computers, chemicals and specimen supplies

51 responses





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Figure-11

Computer/ ICT facilities are made available for ICT based teaching to the Teachers 52 responses

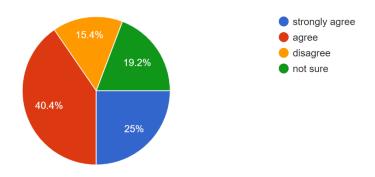
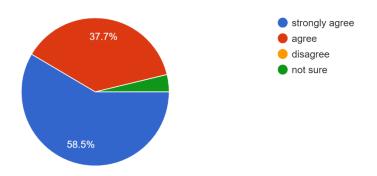


Figure-12

College encourages faculty members to carry out and provides ample facility for research work and to pursue higher degree like PhD etc.

53 responses





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Figure-13

College takes step for environmental conservation and waste management 53 responses

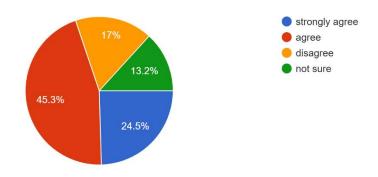
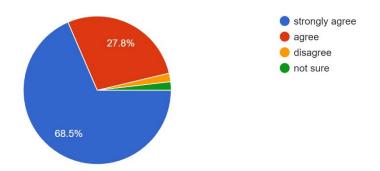


Figure-14

Principal/ Head of Institution is approachable and cooperative 54 responses





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Figure-15

College administration promotes inclusiveness, participative management and decentralisation. Feedback from Faculty members are taken into account during important policy/ decision making 51 responses

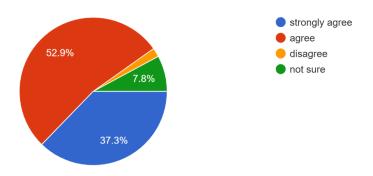
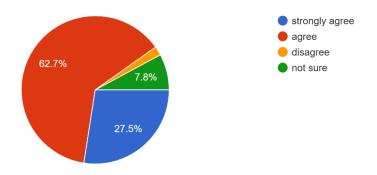


Figure-16

Feedback mechanism, right to information and grievance redressal system exists for faculty members

51 responses





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Figure-17

College provides timely resolution to issues and requests raised by the Faculty members and provides reasonable information in this regard within reasonable time frame 54 responses

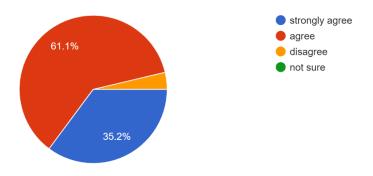
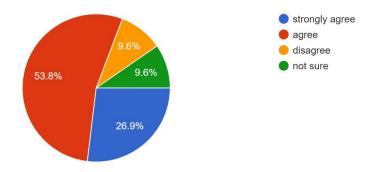


Figure-18

Data, documents, records are maintained systematically by the College $_{\rm 52\;responses}$





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Figure-19

Capability of the Faculty members are fully utilised 54 responses

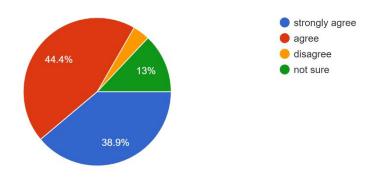
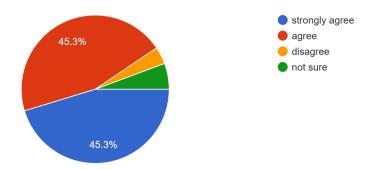


Figure-20

Excellent/ extra ordinary individual work by Faculty members duly recognized/ appreciated 53 responses





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Findings:

- Teachers are satisfied that the mission and vision of the college is reflected in its policy making.
- Almost all respondents agree that students are well disciplined and cooperative.
- 15% of responding teachers found that classroom facilities are not adequate for smooth conduction of classes.
- More than 90% teachers agree that college provides adequate facility for continuous faculty development.
- Teachers highly agree that gender equality for students and staffs is assured by the college.
- For aspects like cleanliness of campus, classrooms, laboratories and availability of drinking water, 20% found they were not satisfactory.
- More than 90% think clean drinking water is available.
- Respondents are highly satisfied that library is well maintained and accessible.
- 82% teachers believe that college provides adequate funding and support for maintenance of Laboratory equipment, computers, chemicals and specimen supplies.
- 15.4% respondents found that computer/ ICT facilities are not available for ICT based teaching to the teachers.
- An overwhelming percentage of teachers agree that college encourages faculty members to carry out and provides ample facility for research work and to pursue higher degree like PhD etc.
- 70% teachers felt that college takes various steps for environmental conservation and waste management.
- All respondents highly agree that Principal/ Head of Institution is approachable and cooperative.
 They also believe college administration promotes inclusiveness and takes feedback from faculty members during important policy/ decision.
- Most of the faculty members agree that grievance redressal system is active and college provides timely resolution to issues and requests raised by them.
- 9.6 % respondents found that data, documents, records are not maintained systematically by the college.
- More than 83% teachers believe capability of the faculty members are fully utilised and extra ordinary individual work by faculty members duly appreciated.

Conclusion:

The feedback obtained from teachers shows satisfactory results. In addition to this, various suggestions have been collected from the participants on further improvement of academic environment of the college to open doors for more opportunities in near future.



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PARENTS' FEEDBACK REPORT

(2021-2022)

Objective: The college has collected feedback from parents to prepare IQAC AQAR through online mode for the session 2021-2022. The main objective of the feedback is to know about various levels of satisfaction among the parents with the facilities college provides an opportunity for development of their wards.

Methodology: The survey was conducted by circulating a google form among parents. A questionnaire was set up containing ten different aspects on college facilities. Total 180 responses were received on a three-point scale (Yes, No and Not sure). After compilation of the data, they have been presented in tabular form as well as pie chart.

Table: Feedback from parents on college facilities

Sl No	Questions	Yes	No	Not Sure	No Response	Total Respondent
1	Are you satisfied with the progress of your ward	172	4	5	1	
2	Are the Teachers cooperative in Teaching learning	179	1	00	1	
3	Are you satisfied with the classroom/ laboratory/ ICT facilities provided by the College	160	13	7	1	
4	Do you feel the College atmosphere is conducive to overall development of your student	154	11	15	2	
5	Is the College campus / hostel (if availed) free from ragging	127	19	33	2	
6	Are you satisfied with the College office regarding the various services provided by the Office	167	6	6	2	
7	Do your ward get timely information from the College regarding the various aspects of	169	3	6	3	



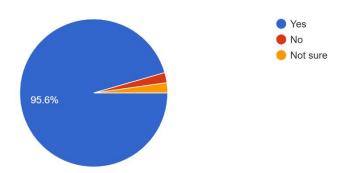
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	studentship/ form fill-up/ scholarships/ other relevant information					
8	Are you satisfied with the cleanliness of the College campus	142	23	15	1	
9	Are you satisfied with the library facility of this College	169	2	9	1	
10	Are you satisfied with the Hostel facility (if availed)	72	32	65	12	

Figure-1

Are you satisfied with the progress of your ward? 180 responses





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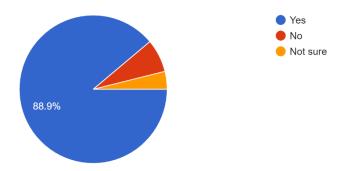
Figure-2

Are the Teachers cooperative in Teaching learning? 180 responses



Figure-3

Are you satisfied with the classroom/ laboratory/ ICT facilities provided by the College? 180 responses





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Figure-4

Do you feel the College atmosphere is conducive to overall development of your student ? 179 responses

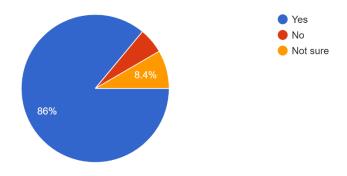
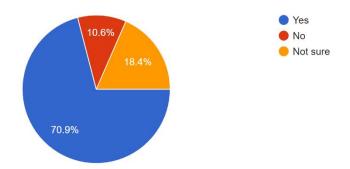


Figure-5

Is the College campus / hostel (if availed) free from ragging? 179 responses





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Figure-6

Are you satisfied with the College office regarding the various services provided by the Office? 179 responses

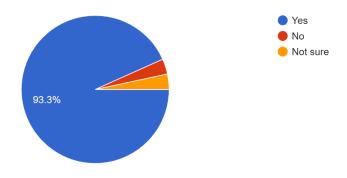
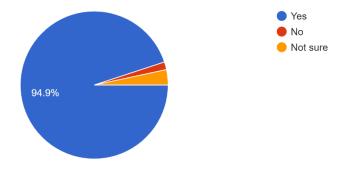


Figure-7

Do your ward get timely information from the College regarding the various aspects of studentship/ form fill-up/ scholarships/ other relevant information? 178 responses





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Figure-8

Are you satisfied with the cleanliness of the College campus? 180 responses

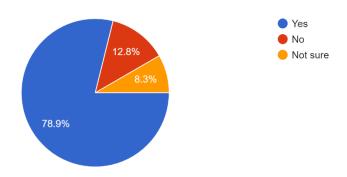
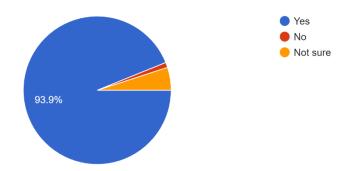


Figure-9

Are you satisfied with the Library facility of this College? 180 responses





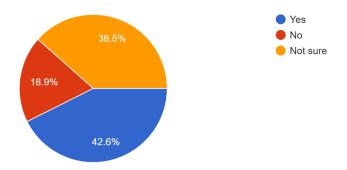
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Figure-10

Are you satisfied with the Hostel facility (if availed)?

169 responses



Findings:

- More than 95% parents are happy with the progress of their wards.
- Almost all parents agree that teachers are very cooperative.
- Almost 89% guardians are satisfied with the classroom/ laboratory/ ICT facilities provided by the college.
- 42.6% respondents are satisfied with hostel facility, 38.5% opted for 'not sure'. Few parents feel that hostel is not totally ragging-free.
- Almost all parents agree that college office service is very good and their wards get relevant information on time. Very few were not satisfied.
- 86% parents feel that college atmosphere is conducive to overall development of students.
- Regarding library facilities nearly 94% parents are satisfied.
- Almost 79% respondents found that college campus is clean enough, 12.8% were not satisfied and rest were either not sure or non-respondent.



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Conclusion:

The feedback obtained from parents shows satisfactory results. In addition to this, various suggestions have been collected from the participants on further improvement of academic environment of the college to open doors for more opportunities in near future.

Action Suggestion Analysis and Action taken:

First part of the current academic session college remained mostly closed. It opened in the last part of the session and various activities took place during this time only.

Action Suggestion Analysis	Action Taken
About 19% parents are not satisfied with hostel facility.	Renovation of Boys Hostel is under progress.
Most parents were satisfied with cleanliness of college.	College campus has been cleaned.
89% guardians expressed satisfactory opinion on classroom/laboratory/ICT facilities.	Different ICT facilities has been installed which was bought in previous session.
Some parents are concerned about overall development of their ward.	Some healthy food items are added to the Canteen.
	Attention is given to improve recreational facilities as far as possible.
	Sports facility has been improved for the students.
Most of the respondents are satisfied with library facility.	More books including reference and even story books as referred by students are kept in the library.
Few respondents are not satisfied with laboratory facility.	Laboratory infrastructure has been improved in some science departments like Microbiology, Physiology and Plant Protection.